

Coronavirus Contingency Plan

This plan covers those GNet homestay or host families who have agreed to have a student during the Coronavirus outbreak for major holiday periods. Students will only be placed with our families at this time if they have agreed to this plan which deals with a situation where the school is closed, and a student presents with symptoms whilst they are with the homestay or host family.

If a student is showing symptoms or awaiting test results for Covid-19 and a school is required to close, GNet will be unable to accommodate these students at homestay or host families due to risks to the homestay or host family and the wider community. Students will remain at school until they recovered or receive a negative test.

We urge all our families to have an individual home plan in place with details of the arrangements should they themselves, family members or their student fall ill. Families are asked to go through it with their student when they arrive and to ensure they have sufficient cleaning products, soap, paracetamol, tissues and follow the guidance below.

Homestay or host family contingency plan.

The homestay or host family should have agreed to keep the student in their care at home should they themselves, any family members, or the student present with symptoms. PHE advice should be followed if they, family members or GNet students become unwell <https://www.gov.uk/coronavirus>

GNet students who present with symptoms:

If your student presents with symptoms of Covid-19, however mild please follow these instructions:

1. Inform GNet by calling **07539 021684 to speak to Emily or 07961 490673 to speak to Siobhan**. They will take responsibility for communicating with parents and will provide you with assistance and support.
2. Your student should not be permitted to leave your home for 7 days from the day their symptoms started. (this action will help protect others in your community while they are infectious)
3. Plan and ask others for help to ensure you can successfully take care of your student.
4. Ask your student to remain at least 2 metres away from other people in your home if possible.
5. Your student should have a single room available to them and should isolate themselves.
6. Your student should ideally have access to their own bathroom but if this is not possible, they should be asked to clean the surfaces and toilet each time they use it. Please ensure cleaning items are available to them and show them how to use them, when they first arrive.
7. Ensure the student has access to regular fluids and medication to ease their symptoms.
8. All family members, including your student, should wash their hands regularly for 20 seconds, each time using soap and water, or use hand sanitiser
9. You should ask your student to stay away from vulnerable individuals, such as the elderly and those with underlying health conditions, as much as possible
10. You do not need to call NHS 111 to place a student into isolation. If your student's symptoms worsen during home isolation or are no better after 7 days, contact NHS 111 online. If you have no internet access, call NHS 111. For a medical emergency dial 999.

Payments, Cancellations and Withdrawals

Payments for major holiday periods will be made in a slightly different way. An advance will be paid top of the usual float – this will ensure families are not out of pocket for any additional expenses. Claims for expenses will be made in the usual way at the end of the student's stay.

Homestay or Host Family Cancellation Policy

Cancellation terms before the beginning of an arranged stay remain the same. Cancellation terms during a stay are as follows:

- If a student departs early, during their stay you will receive 50% of the remaining nights up to 7 nights as per the cancellation policy. We ask you to be flexible if students suddenly wish to leave your home during Easter and travel home. The situation is changing daily, and overseas parents are very anxious.